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POLICIES:

Are face coverings required?

- Face coverings are required in all buildings on campus at all times. This includes while exercising in the Weinstein Center (except while swimming). Violators will be asked to leave the Weinstein Center, and referred to the appropriate Dean's Office or Human Resources.

Will individuals be screened before entering the WCR?

- No. Faculty, staff and students will not be screened upon entering the WCR but will follow University protocols for health screenings.

Are locker room/shower facilities available?

- Locker rooms will be available for changing and the showers in the faculty/staff locker room will be open but the showers in the community/student locker room will remain closed.

Who will have access to the WCR?

- ONLY faculty, staff and students will have access to the WCR until campus returns to normal operations.

How will physical distancing be enforced?

- Members are expected to maintain 10feet of distance between themselves and any other member while using equipment. Certain pieces of cardio/weight equipment have been shut down or spaced to ensure physical distancing. The WCR staff will enforce 10 feet distance between members.

MEMBER SERVICES:

Are members required to reserve workout times?

- Members will not be required to reserve workout times at this time. Space will be limited and only a certain number of participants will be allowed in at a time. The capacity of the WCR during the red will be 210, orange phase will be 503, and yellow will be 757.

Are members expected to clean their own equipment?

- YES, all members are expected to clean their equipment before and after use. Additional cleaning will be done by the URec and custodial staff but members are responsible for the cleanliness of their own equipment.

Will we still use the hand scanners to enter the Weinstein Center?

- No, we have launched our new app FusionGo. In addition to improved communication and easy access to Weinstein Center information, members will use the app on their

phone to scan themselves through the turnstile. Please visit our [Resources page](#) for more information.

Will equipment be available to rent from Member Services?

- No equipment will be rented or lent out from the Member Services desk.

Can we bring guests?

- At this time, no guests, dependents, retirees 5th year and community members will be permitted. We will only permit faculty, staff and students in the WCR.

When will massage therapy resume?

- Massage therapy will resume when the University reaches the “green” phase of the [UR Physical Distancing Framework](#).

How do I request a refund for massage?

- At this time, massage therapy session expiration dates will be extended until June 30, 2021. This date may be subject to change into December 2021. This extension pertains to only those who have been impacted from the dates of March 17, 2020 through the UR “green” phase of the UR Physical Distancing Framework.
 - If you do not wish to have this extension, please contact Heather Sadowski: hsadowsk@richmond.edu to discuss the refund process.

How do I request a refund for personal training?

- Members can reach out to Sarah Lee at ssheppar@richmond.edu to request an expiration extension or a refund for personal training sessions that have been purchased. Refunds can also be processed by using the Refund Request Form at the following link: <https://recreation.richmond.edu/member-services/Refund%20Request%20Form%2010-12-17.pdf>

How do I request a refund for memberships?

- Please complete the cancellation request form <https://recreation.richmond.edu/member-services/cancellation-policy-and-form.pdf> and send to wcrmemberships@richmond.edu or mail to: Weinstein Center for Recreation, Attn: Membership Office, 361 College Road, University of Richmond, VA 23173.

FACILITIES:

What will your hours be?

- Monday-Friday: 7:00am-10:00pm
- Saturday-Sunday: 9:00am-10:00pm
- Hours are subject to change based on University events and programs.

What will the pool hours be?

- Monday-Friday:
 - 8:00am -9:30am
 - 11:30am-1:30pm
 - 5:30pm-9:00pm
- Saturday:
 - 12:00pm-3:00pm
- Sunday:
 - 12:00pm-3:00pm
 - 6:00pm-9:00pm

What facilities are available?

- The newly remodeled Weinstein Center weight area and cardio equipment will be available for use. The pool will be open. Locker rooms will be available for changing and the showers in the faculty/staff locker room will be open but the showers in the community/student locker room will remain closed.

What facilities are NOT available?

- Multi-purpose Room 1 (downstairs)
- Multi-purpose Room 2 (upstairs)
- Gymnasium-all (3) courts
- Racquetball/Squash courts
- Indoor jogging track
- Saunas

How will the equipment be cleaned?

- Members are asked to use the spray cleaner to disinfect their equipment before and after use. WCR staff will also clean all equipment on a regular schedule.

Will there be a limit to how many people can be in the Weinstein Center?

- The Weinstein Center will limit the number of members allowed in the building at one time based on building capacity and the current operating phase of the University. The pool will have a limit of (3) people per lane.

Will the racquetball and squash courts be open?

- No, the racquetball and squash courts will NOT be open until we return to normal operation.

Will the gym be available to shoot hoops, play volleyball, etc.?

- No, the gymnasium will not be available for informal recreation. It is being used as classroom space.

FITNESS:

Will equipment be available for use in group exercise classes?

- Small amounts of equipment, such as dumbbells and other small weights, will be available for our outdoor/in-person group exercise classes. Your instructor will have the available equipment ready and outside at the beginning of class and will have all participants clean their equipment before and after class. Participants are encouraged to bring their own mats.

Will there be group exercise classes this Fall (online or virtually)?

- We offer both virtual and in-person group exercise classes daily. The most up-to-date weekly class schedule can be viewed at <https://recreation.richmond.edu/fitness/index.html>. Members can also sign up for the Fitness Distribution list by using the same link to receive important information and updates to the group exercise schedule.

Will group exercise classes require pre-registration to attend?

- Yes. Due to physical distancing guidelines, the maximum capacity in our group exercise classes will be reduced. Members must sign-up for a class ahead of time to reserve a spot, and only pre-registered members will be allowed to attend. Pre-registration will open 48 hours prior to the class start time and can be completed at the following link: <https://services.recreation.richmond.edu/> or using the FusionGo App. If an outdoor group exercise class needs to be cancelled due to inclement weather, all registered members will be notified via email one hour prior to the class start time.

Can we still work out with our personal trainer?

- Members can still work out with their personal trainer while adhering to physical distancing guidelines. Members will also be required to clean all equipment that they use while working out with their personal trainer.

EQUIPMENT:

Will towels be available?

- No, towels will not be provided at the Weinstein Center. Members are encouraged to bring their own.

OUTDOOR ADVENTURE AND RECREATION:

What OAR programs will be offered?

- In the Orange Phase, the OAR Rental center will be open on limited hours and on-campus Trips will be offered. Check out our main page for updates and the Weinstein Center Portal for current offerings!

What will OAR Rental Desk hours be?

- In the Orange Phase, OAR is operating on reduced hours and will be open Monday, Wednesday, and Friday, 4pm-6pm.

What equipment is available?

- In the Orange Phase, OAR rentals will be limited to certain “hard goods” such as Mountain Bikes, Commuter Bikes, and Lawn Games. Check out the Weinstein Center Portal to view rental equipment!

How do I rent or reserve equipment?

- In an effort to minimize in person contact, we have moved payment for rentals online! To pay for rental equipment, go to the Weinstein Center Portal and navigate to Outdoor Adventure tab. After payment, equipment can be picked up at the OAR desk, Monday, Wednesday, and Friday between 4pm and 6pm. All rentals are 2-day and weekend rentals and must be returned during OAR hours.

Will the Green Bike Share Program be offered?

- In an effort to reduce possible spread of germs, and an inability to effectively clean Green Bikes after use, the Green Bike Share program will not be available this fall.

Can I schedule a program on the Odyssey Challenge Course?

- Yes! While group sizes and program options are limited during the re-opening stages, we are offering challenge course programming to University of Richmond Students, Faculty and Staff only. If you wish to schedule a program on the challenge course, please email Sam Albert at scalbert@vcu.edu and Lee Donlon at ldonlon@richmond.edu to coordinate your program.

SPORTS CLUBS:

Will Sport Clubs exist this fall?

- Some clubs may choose to put their clubs on hold, but we are hopeful that most will be active in some capacity this fall. We are actively working on ways for these clubs to be successful while staying safe this fall.

Will Sport Clubs be allowed to host/travel to competitions?

- Not at this time. We are hopeful that as things improve in our state that we will be able to allow for the possibility of competitions later this academic year.

Will Sport Club participants be required to wear face covering during activity?

- Face coverings will be required for all indoor activities. Face coverings will also be required for all outdoor activities that do not allow for at least 6 feet of social distancing (i.e. inter-squad scrimmage)

INTRAMURALS:

Will any IM's be available this fall?

- We are offering Softball this semester and it will begin on October 26. Face coverings and social distancing will be required. No spectators are allowed. IM equipment will be cleaned after each game. Players will have to have their own fielding glove.

EMPLOYMENT:

Are you hiring student employees?

- We are currently hiring for various positions. Please visit our website to see the listing of available positions as well as the job descriptions.

If you have not worked for the University previously, you must complete Student Employment paperwork before you can legally begin working. Be sure to bring original document(s) to meet the I-9 requirement listed on the Student Employment website (e.g., social security card, unexpired passport or birth certificate, etc.). You will need to show one original document from column A or a combination of one original document from both columns B and column C. The Office of Financial Aid/Student Employment will be open in a limited capacity to receive and process pre-employment paperwork for newly hired students starting August 14th. Due to physical distancing guidelines, you will also need to schedule a date and time that you will be able to stop by the Office of Financial Aid to complete this requirement. This will allow us to prevent crowding in an effort to conduct business as safely as possible.

If a domestic student is going to be attending the Fall semester remotely and they have worked on campus before (meaning they have completed pre-employment paperwork in-person), then they can be hired for remote work. If they are going to be attending remotely and have not worked on campus before, please contact the Office of Student Employment.

Please visit the Student Employment [website](#).



How can I apply to work at the WCR?

- Please complete the Student Employee application available at <https://recreation.richmond.edu/employment/student-jobs.html> and send it via email to hwapplications@gmail.com.

CONTACT INFORMATION

For general comments or questions, please contact Member Services wcrwmembersvcs@richmond.edu or call (804) 289-8361. For Weinstein Center for Recreation updates, please visit recreation.richmond.edu

Revised: 10/9/2020